Privacy and data security

Approach to information security

We share our Information Security Policy with group companies worldwide as a basis for reinforced information security. We strive to maintain the confidentiality, integrity, and availability of information in accordance with the ISO/IEC 27001 guidelines. To prevent information leaks, the release of incorrect information, or situations where information becomes unavailable — potentially causing adverse effects on business operations or legal violations — we have established these measures in our Information Security Policy.

Information security management

The Information Security Management Committee is implementing enhanced information security measures through the PDCA cycle. We reliably address issues by identifying internal and external information leaks as they occur worldwide and reinforce information security on a timely basis. An Information Security Management Committee, chaired by the Chief Security Officer (CSO), has been operating, which allows responding promptly to major security incidents.

Information security achievements

To thoroughly educate and motivate employees to adhere to Information Security Policy, we institute regular in-house educational programs. To strengthen global governance, we conducted annual information security maturity assessments, implemented annual company-wide training, department-

specific training, and various drills in fiscal year 2024. We also regularly review and revise our policies and processes.

Vehicle cybersecurity

To address automobile cybersecurity risks, we have established and operating development, production and monitoring systems in compliance with UN regulations (UN-R155[*1]) and standards (ISO/SAE 21434[*2]). Through these efforts, we strive to protect our customers' personal information and ensure the safely provide in-vehicle electronic systems and connected car services.
Also, by participating in industry organizations such as the Auto-ISAC[*3] in both Japan and USA, we gather the latest trends and work to strengthen security.

Approach to data privacy

We recognize our responsibility to properly handle personal information in full compliance with the respective personal information protection law in each jurisdiction.
We formulated the Global Data Privacy Policy[*4] to ensure a unified global approach to the use of personal information, including customer data. This policy ensures that the handling of information is consistent and treated as an important duty at all Nissan sites. This policy sets out Nissan's basic commitment to privacy.

Data privacy management

We have set up internal governance systems, rules, and procedures for handling personal data. Global governance is organized such that regional data privacy leads work together with the Ethics & Compliance Office for coordination and, through their Regional Compliance Officers, ultimately report to the Global Compliance Committee. Nissan Group companies are fully enforcing these processes where required.

Data privacy achievement

The privacy teams are improving processes, in particular, when supporting Nissan functions handling personal data as they implement relevant data privacy controls.

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*1   The regulation on vehicle cybersecurity established by the United Nations
*2   The international standard that outlines cybersecurity requirements and implementation methods throughout the entire lifecycle of a vehicle
*3   The term refers to the Automotive Information Sharing & Analysis Center, an organization dedicated to sharing cybersecurity information within the automotive industry and collaboratively enhancing countermeasures and technologies
*4   Click here for more information on the Global Data Privacy Policy.   https://www.nissan-global.com/EN/SUSTAINABILITY/LIBRARY/ASSETS/PDF/Data_Privacy_e.pdf