

Environmental Management at Dealers

NGP2005 Objectives

●Implementation and improvement of environmental management through the Nissan Green Shop dealer certification system

- Establishment of a system for appropriate treatment of end-of-life vehicles (ELVs) at dealers in Japan
- Improvement of Japanese dealer abilities to cope with the Automobile Recycling Law (execution of responsibility for taking back ELVs)

Major Results by FY2005

●Completed certification of all 202 Japanese dealers as Nissan Green Shop dealers. Implemented periodic recertification audits

●Produced and distributed to all dealers the "Management Response Manual" to ensure full compliance with the Automobile Recycling Law (execution of responsibility for taking back ELVs)

Nissan's environmental management activities include our unique Nissan Green Shop dealer certification system that promotes and highlights the environmentally sound operations of Nissan dealerships and promotes the application of the Automobile Recycling Law in Japan.

Nissan Green Shop Dealer Certification System

We developed the Nissan Green Shop certification system based on the ISO 14001 guidelines to promote effective environmental activities at our sales companies and automobile dealerships in Japan. The system was introduced in 2000 and all of our sales companies and dealerships were recertified in the first comprehensive review in March 2002.

Nissan Green Shop certification requires each company to establish a system for environmental responsibility headed by an environmental representative and manager, promote proper treatment of ELVs and waste materials, process and recycle the waste they generate in their service and repair activities, and conduct environmental outreach to inform our customers of these efforts.

Annual surveillance and certification renewal audits every three years ensure that the certified Green Shops not only maintain but also steadily enhance their environmental activities. Dealers are also required to perform annual internal audits. In March 2005, all our sales companies and dealerships successfully passed the recertification inspection.

The inspection process adopted a point system in 2003 to provide a clearer view of how the companies were performing in relation to each other and to determine the overall average. The new evaluation system has helped raise awareness and boost motivation to achieve our environmental objectives, and the result was steadily rising scores in both Fiscal 2004 and 2005.

As of March 2006, approximately 3,400 dealerships and shops throughout Japan are certified Nissan Green Shops.

Automobile Recycling Law Compliance

In preparation for the adoption of the Automobile Recycling Law in January 2005, we produced and distributed an original "Service Response Manual" to ensure all staff at our dealerships would have a full understanding of the legislation. We also held information sessions in key locations to provide guidance on how carry out everyday tasks in compliance with the legislation.

We also set up an exclusive Automobile Recycling Law information desk to provide swift responses to questions from sales companies. In addition, Nissan is making effective use of our "Green Cycle Newsletter". First published in 1998, this bulletin provides timely environmental reporting to sales companies and features a series of articles about the new Automobile Recycling Law along with other easily understandable updates. The law's provisions have been set as fundamental elements of the Nissan Green Shop auditing priorities to further ensure full compliance.



Nissan Green Shop certification logo